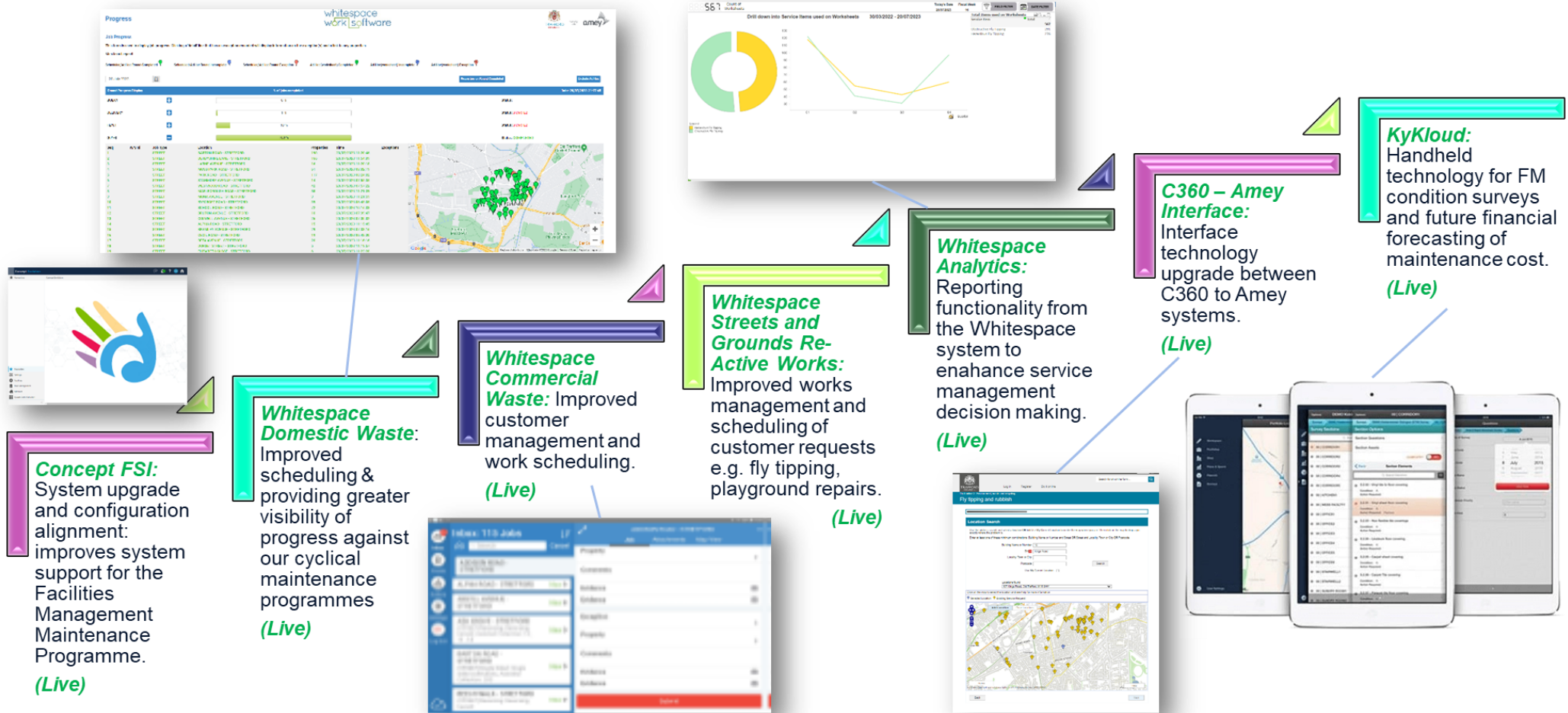
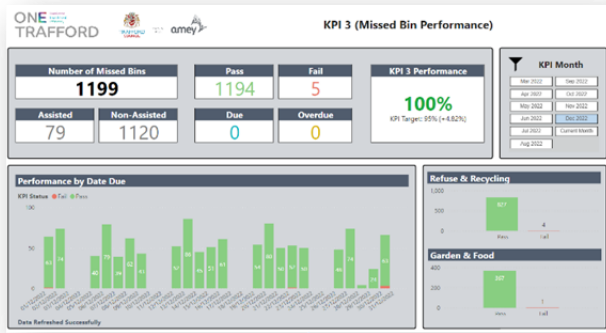


Appendix E: System Development Programme Delivered



Appendix E: System Development Programme: Forward Plan



App to capture Point of Work Risk Assessments – giving better visibility that our teams remain safe and assess the risks associated with their activities

Our teams are supporting the development of Dynamics CRM to ensure all our systems can support an improved customer service journey

Whitespace: Handheld technology for grounds maintenance (March 24)

C360 Replacement: improved customer management system (November 2023)

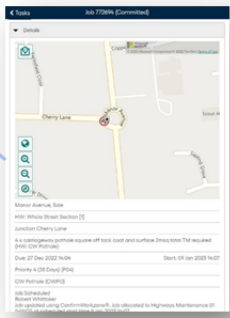
Whitespace: Handheld technology for street cleansing (October 23)

Whitespace Litter Bins: Handheld technology for street cleansing litter bins. (In-Progress)

ePoWRA: Electronic PoWRA for Street Lighting & Highways. (In-Progress)

Confirm Workzone: Handheld technology for Highways & Streetlighting, with automated permitting. (Live)

Power BI Reporting: Enhanced reporting to help service delivery decisions. Waste service dashboard implemented. (In-Progress)



Improved scheduling & providing greater visibility of progress against our cyclical maintenance programmes

